**2020 AM & GC REGISTRATION DUAL OPEN SCHEDULE INFORMATION**

**(10.15.19)**

**AM Dates:** June 7-10, 2020

**GC Dates:** August 30-September 2, 2020

**2020 AM & GC REGISTRATION “OPEN” SCHEDULE (Category, Dates, Rates)**

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| **Categories** | **AM # Wks** | **AM Dates & Times** | **AM Rate** | **GC**  **# Wks** | **GC Dates** | **GC Rates** |
| “Priority” Groups  (not public) | weeks 1-2  (2 wks) | Tuesday, March 3, 2020 (7 am Central Time Zone) through  Monday, March 16, 2020  (11:59 pm Central Time Zone) | USD 995 | weeks 1-2  (2 wks) | Tuesday, March 3, 2020 (7 am Central Time Zone) through  Monday, March 16, 2020 (11:59 pm Central Time Zone) | USD 995 |
| **REG OPENS TO ALL:** |  |  |  |  |  |  |
| Advance Registration | weeks 3-8  (6 wks) | Tuesday, March 17, 2020 (7 am Central Time Zone) through  Monday, April 27, 2020 (11:59 pm Central Time Zone) | USD 995 | weeks 3-15  (13 wks) | Tuesday, March 17, 2020 (7 am Central Time Zone) through  Monday, June 15, 2020 (11:59 pm Central Time Zone) | USD 995 |
| Aspirants Open | week 5 | Tuesday, March 31, 2020 (7 am Central Time Zone) | USD 995 | week 5 | Tuesday, March 31, 2020 (7 am Central Time Zone) | USD 995 |
| General Registration | weeks 9-11  (3 wks) | Tuesday, April 28, 2020 (7 am Central Time Zone) through  Monday, May 18, 2020 (11:59 pm Central Time Zone) | USD 1095 | weeks 16-21  (6 wks) | Tuesday, June 16, 2020 (7 am Central Time Zone) through  Monday, July 27, 2020 (11:59p Central Time Zone Zone) | USD 1095 |
| On-Site Registration | weeks 12-+  (2 wks) | Tuesday, May 19, 2020 and thereafter  (Not guaranteed, based on availability) | USD 1195 | weeks 22-+  (4 wks) | Tuesday, July 28, 2020 and thereafter processed on-site  (Not guaranteed, based on availability) | USD 1195 |

**2020 REGISTRATION CANCELLATION, VISA DENIAL & REFUND SCHEDULE:**

**June 7 – 10, 2020 – AM – Anaheim, California August 30-September 2, 2020 – GC - Dubai**

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| **AM Process** | **Days** | **Refund Dates** |  | **GC Process** | **Refund Dates** | **GC Dates** |
| 100 % refund less USD 50 Admin Fee | 31 or more days | Tuesday, March 17, 2020 through  Wednesday, May 6, 2020 |  | 100% refund  less USD 50 Admin Fee | 100 days or more | Tuesday, March 17, 2020  through  Friday, May 22, 2020 |
| 50% refund less USD 50 Admin Fee | 15 to 30 days prior to start of meeting | Thursday, May 7, 2020 through Thursday, May 21, 2020 |  | 50% refund less USD 50 Admin Fee | 38 to 99 days prior to start of meeting | Saturday, May 23, 2020 through  Thursday, July 23, 2020 |
| No refund | 14 days prior | Friday, May 22, 2020 and thereafter |  | No refund | 37 days | Friday, July 24, 2020 and thereafter |
| VISA Denials | 1st Day of Mtg | Deadline for Full Refund: Sunday, June 7, 2020  Members who are denied a US visa are eligible to receive a full refund for the meeting registration fee only if official documentation of their visa denial is provided to MDRT at [mdrt@experient-inc.com](mailto:mdrt@experient-inc.com) by June 7, 2020. MDRT will not process refunds after this date. Visa denial letters must be submitted individually. |  | VISA Denials | 1st Day of Mtg | Deadline for Full Refund:  Sunday, August 30, 2020  Members who are denied a United Arab Emirates visa are eligible to receive a full refund for the meeting registration fee only if official documentation of their visa denial is provided to MCI at [2020mdrtregistration@mci-group.com](mailto:2020mdrtregistration@mci-group.com) by August 30, 2020. MDRT will not process refunds after this date. Visa denial letters must be submitted individually. |

**REGISTRATION CUSTOMER SERVICE HOURS FOR 3 KEY REG OPEN CATEGORY DAYS:**

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| **Registration Open Date (Based on Category)** | **AM – HANDLED BY:**  **MDRT and EXPERIENT STAFF** | **GC – HANDLED BY:**  **MCI STAFF (in Singapore)** |
| March 3 – Priority | 7 am – 5 pm Central Time Zone | 9 pm – 11 pm Singapore Time Zone (7a – 9a Central Time Zone) |
| March 17 – Open for ALL | 7 am – 5 pm Central Time Zone | 8 pm - 11 pm Singapore Time Zone (7a – 10a Central Time Zone) |
| March 31 – Aspirant Open | 7 am – 5 pm Central Time Zone | 8 pm – 11 pm Singapore Time Zone (7a – 10a Central Time Zone) |

* Each Reg Category noted will open at 7 am Central Time Zone on all 3 dates
* Translated Tech Support:
  + AM: Staff from MDRT and Experient will be in their respective offices to answer calls at specified times above. Experient can answer phone calls in English and Spanish. In the event members speak another language, Experient staff does their best to assist them using google translation.
  + GC: Staff from MDRT and MCI Singapore will be in their respective offices to answer calls at specified times above. MCI will have staff available that speak Spanish, Japanese, Chinese and English.
  + Japan, Korea and India Chapters: Kristal will send links to both the AM and GC registration websites to our MDRT international staff partners with the Japan, Korea and India Chapters before registration opens to help them prepare to assist members calling them with questions.
* After-hours customer service will be handled via e-mail.